IN THE UNITED STATES DISTRICT COURT
FOR THE WESTERN DISTRICT OF TENNESSEE
WESTERN DIVISION

UNITED STATES OF AMERICA,

Plaintiff,

VS.

NO. 92-2062-M1/A

STATE OF TENNESSEE, ET AL.,

Defendants.

OPINION OF THE COURT

NOVEMBER 22, 1993

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OFFICIAL REPORTER
910 FEDERAL BUILDING
MEMPHIS, TENNESSEE 38103

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THE COURT: As each of you knows, I'm usually accustomed to being very much on time and today I apologize for being somewhat longer. However, the importance of this case and the necessity of being comfortable with those comments that I intend to make to you today require that I take some additional time. I'm going to go through some comments in this case and it will take me a little time to I also want to make it clear and it will be clear from my written comments that the defendant in this case, of course, is the State of Tennessee. I point that out because obviously, sometimes it is necessary for me to make comments which seem to be directed at individuals. Now, that is because no institution, whether it is the state or the federal government, can act through anyone other than those people who work for that entity. But it is, of course, the State of Tennessee that has the responsibilities in this case and it is as to the State of Tenhessee and as to the United States that I direct my comments.

I also point out that in this case, the rights of those individuals who are being litigated are the rights of individuals whose condition precludes them often from making their own complaint. Often they are individuals who, while they enjoy all of the constitutional rights of every citizen of this country, are because of physical or mental disability unable to articulate their own claim. While that

does not give them special rights, it points out the problem that each of us must recognize, and that is that often it is the circumstantial evidence which has great weight in these cases. We are generally unable to hear from those individuals who would in many cases be the ones to articulate the claim.

radies and gentlemen, it is important that each of you recognizes that this is a court of law and a nation of laws, that the settlement of disputes between people through a lawsuit is a strong and necessary foundation upon which our civilization rests. It is proper under our system of justice when there is a dispute between parties regarding the application of the law that those parties resolve their case in court. It is the responsibility of the federal district courts to hear those claims and specifically to hear those claims arising under the Constitution and laws of the United States and to render a prompt decision regarding the application of the law to the facts as established by the record during the trial.

In making that decision, the law requires that the Court not be influenced by sympathy, bias, prejudice or passion. This is a case in which there has been much testimony, much testimony which might be very sympathetic for one side or the other, but the Court must make its decision not based on a sympathetic reaction, but on the

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24 25 objective facts as established on the record.

Additionally, the Court must consider, of course, all of the applicable law and not a single principle in reaching its conclusion. The Court may not disregard a portion of the law and make its decision only on a single law, but must regard all of the law and each law in light of all of the other applicable laws. The United States, in accordance with the authority granted by the Congress, under the Civil Rights of Institutionalized Persons Act, which is sometimes referred to as CRIPA, is the plaintiff in this case. While the United States appears as a frequent litigant in federal district courts, it is entitled to no special consideration and appears before the Court as any other litigant.

The burden placed on the United States is no different from the burden placed on other litigants before the Court in similar cases. And if the United States fails to satisfy any portion of that burden by the standard placed upon it by the law, it cannot prevail on that claim or claims.

In this case, the State of Tennessee and several individuals named in their official dapacity as employees of the State of Tennessee are defendants in this case. When a suit is brought against employees of a state or a county or other political subdivision in their official capacity, the

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governmental entity with whom they are employed is, for all practical purposes, the actual party in the case. The State of Tennessee, merely because it is a state, is not entitled to special consideration in this case. Just as the United States, the State of Tennessee, as with every other litigant, is entitled to no preferential treatment under the laws in this case.

As I previously noted, the United States has brought this case pursuant to the Civil Rights of Institutionalized Persons Act and asserts that the State of Tennessee in its operation of the Arlington Development Center has failed to comply with those laws protecting the civil rights of disabled individuals and has failed to provide to those individuals educational opportunities as required under the Individuals with Disabilities Education Act. The United States more specifically claims that the defendants have failed to provide adequate food, medical care, reasonable safety and training, freedom from unreasonable restraints and adequate psychological and psychiatric services as required under the Fourteenth Amendment of the United States Constitution and has failed to provide Arlington residents under the age of 22 with the educational services required by IDEA.

The State of Tennessee, the governor of the State of Tennessee, the director of the Department of Mental

Health and Mental Retardation and the superintendent of the Arlington Development Center are the defendants in this case. All of the individuals named in this case, as I have indicated, are named in their official capacities.

The defendants contend that their operation of the Arlington Development Center has not fallen so far below the standard of acceptable care for individuals with mental retardation as to constitute a violation of those individuals' civil rights. The defendants further contend that the educational opportunities provided to the residents of Arlington Development Center below the age of 22 are in compliance with the Individuals with Disabilities Education Act.

I will explain to you somewhat the procedure that the Court goes through in deciding a case of this nature or for that matter, any case. The Court in this case, and I refer to the Court, because it sounds funny to say me all the time, but I have to act as the Court in this case. Now, when a person acts as the Court or the judge, you no longer act as an individual. Your individual beliefs or perceptions are not what govern your conduct, but rather the laws of the United States and the Constitution of the United States. The Court also acts in the capacity as a fact-finder. The Court has to decide what are the true facts in this case. So when I say the Court, I think it's

best for you to understand that I'm not confused about who I am and who the Court is, but it is important for each of you to understand that the Court doesn't act like me. The Court is, in fact, something that is more than just an individual speaking. The Court in this case is the judge of the facts concerning the controversy in this lawsuit.

The trial of this case began on August the 30th, 1993 with the testimony of Dr. Walter P. Christian, the first witness presented by the United States. Sixteen additional witnesses testified live in the courtroom, many of whom or some of whom were seen by individual members here and all by the lawyers, and a large number of depositions or portions of depositions were placed in the record.

On September the 10th, 1993, the State of
Tennessee presented its first witness, Mona Reeves-Winfrey,
the superintendent of the Arlington Development Center.
Seven other witnesses testified for the state. The case was
then recessed from September the 17th, 1993 to October 18,
1993, at which time the state resumed its proof with the
testimony of Dr. Alexander Horwitz. The state presented an
additional 11 witnesses, including the testimony of Dr.
Philip Robert Ziring. The United States then presented
three rebuttal witnesses by live testimony, Dr. Christian,
Dr. Victoria Therriault, and Dr. Irene McEwen, all of whom
who had previously testified in the case and also presented

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by video deposition the testimony of Dr. Susan Hyman. The parties were allowed to submit post-trial proposed findings of fact and post-trial memoranda. And the United States submitted a proposed order in this case.

It is now for the Court to determine what the true facts are in this case and to apply the law to those facts.

Now, in order for a fact-finder to determine what the true facts are, the fact-finder is called upon to weigh the testimony of every witness who has appeared before it or whose testimony has been submitted into evidence and to give the testimony of the witnesses the weight, faith, credit and value to which the Court determines it is entitled. determining which testimony to believe and, where necessary, which testimony not to believe, the Court considers a number of factors. The factors that the Court has considered in determining the credibility or believability of each witness include the manner and demeanor of the witness while on the witness stand, whether the witness impressed the Court as one who was telling the truth or one who was telling a falsehood and whether or not the witness was a frank witness. The Court also considered the reasonableness or unreasonableness of the testimony of the witness, the opportunity or lack of opportunity of the witness to know the facts about which he or she testified, the intelligence or lack of intelligence of the witness, the interest of the

witness in the result of the lawsuit, if any, the relationship of the witness to any of the parties to the lawsuit, if any, and whether the witness testified inconsistently while on the witness stand or if the witness said or did something or failed to say or do something at any other time that is inconsistent with what that witness said while testifying.

Ladies and gentlemen, if there is a conflict in the testimony of the witnesses, it is the Court's duty to reconcile that conflict, if it can be reconciled, because the law presumes that every witness has attempted to and has testified to the truth. But if there is a conflict in the testimony of the witnesses that the Court is not able to reconcile, then the Court has to determine which ones of the witnesses to believe and which ones it cannot be believe, that is which witnesses testified to a falsehood.

Of course, immaterial discrepancies do not affect a witness' testimony, but material discrepancies do.

It should be noted that the greater weight of the evidence in a case is not determined by the number of witnesses testifying to a particular fact or a particular state of facts, rather it depends on the weight, credit and value of the total evidence on either side of the issue.

As I previously noted, the Court may also consider circumstantial evidence as well as direct evidence in

deciding a case and, obviously, the law permits the Court to give equal weight to both direct and circumstantial evidence. Of course, it is up to the Court to decide what weight to give any of it.

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In this case, particularly for those of you who have participated in this case and for those of you who have attended portions of it, there have been a large number of individuals who are called expert witnesses. You may, if you're not a lawyer, may not understand or know that the Rules of Evidence do not normally present — do not normally permit a person to testify as to opinions or conclusions.

An exception to this rule exists for those who testify under the Rules of Evidence as an expert witness.

An expert witness is a person, who by education and experience, has become an expert in some art, science, profession or calling. Expert witnesses are allowed to state their opinions as to a relevant and material matter as to those things which are relevant and material and, of course, as to those things as which they profess to be expert and they may give their reasons for that opinion.

In this case, the Court has considered each expert opinion received as evidence in the case and has given to each expert's opinion that weight, if any, the Court thinks it deserves. Where an expert opinion is not based on sufficient education and experience or if the Court

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concludes that the reasons given in support of the opinion are not supported by the record or if the Court finds that the opinion is outweighed by other evidence or is unsupported by the facts in the case, the Court may disregard an expert opinion, or at least portions of that opinion.

In this case, there have been three categories of individuals supplying testimony. Additionally, there have been over 440 exhibits. Actually, many of those have not been paper exhibits, but there have been many, many exhibits, some of which are long documents, others of which are videotapes. These exhibits include records from Arlington Development Center. They include videotapes of the facility and of practices at the facility. They include photographs of patients and they include charts and graphs containing summary information.

Now, the testimony has been from three basic groups of people. First, current and former employees of Arlington Development Center. Secondly, parents and family members of individuals who are or were residents at Arlington Development Center and, third, experts and consultants retained either by the United States or the State of Tennessee in connection with this case or in connection with contracts to provide services to Arlington Development Center.

As is often the case, the documents generated at the time of the occurrence of events often provide some of the most reliable information concerning the events in this case.

I will talk a little bit more about some of those documents later. However, I have considered all of those documents in reaching my conclusions in this case.

Additionally, those individuals who are currently at Arlington Development Center or who have previously worked there are in a particularly good position to provide information regarding the ordinary practices and policies of the institution.

Parents and family members are in a position to provide some information, and their testimony has been appreciated and has been helpful. Of course, the Court must recognize that individuals who have made the choice to place their loved one in any institution have a strong desire for that institution to provide the best possible care. Additionally, and understandably, generally, their view of the institution may be strongly affected by whether they have a continuing interest in the institution as a care provider or whether they no longer have that interest.

The testimony of experts, of course, is affected by the reliability of the information they receive on which they base their expert testimony. If they receive

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inaccurate or incomplete information, then the testimony provided by the expert may be of limited or little value. Similarly, if their inquiry is a narrow inquiry as to a specific aspect of the institution, their opinion may have little or no application to other parts of that institution. Finally, if they can be demonstrated to have previous—to have previously existing biases or prejudices or to have previously committed to a position without examination of the facts at the institution, their testimony may be severely impeached. Before I proceed to tell you my assessment of the evidence, I also am going to review with you in some more detail what the United States must prove in order to meet its burden of proof on its claim that the State of Tennessee has violated the Fourteenth Amendment rights of the residents at that institution.

Again, in order for the plaintiff to establish a violation of the Fourteenth Amendment, the plaintiff must show that the defendants committed the acts alleged by the plaintiff, that those facts caused the residents of Arlington Development Center to suffer the loss of a federal right and that in performing the acts alleged, the defendants' actions were a substantial departure from accepted professional judgment, practice or standards as to demonstrate that the person responsible actually did not base a decision on such a judgment. A mere negligent act by

the defendants causing harm does not constitute a violation of the Fourteenth Amendment even though those acts would constitute malpractice. Thus a mere lack of due care by the state official does not deprive a resident of a constitutional right under the Fourteenth Amendment.

I now also want to review with you more particularly some of the language from the United States Supreme Court in the case of Youngberg versus Romeo, which I believe sets out the principles governing the Fourteenth Amendment claim in this case.

In Youngberg, the Supreme Court specifically stated when a person is institutionalized and wholly dependent on the state, a duty to provide certain services and care does exist, although even then a state necessarily has considerable discretion in determining the nature and scope of its responsibilities.

The Supreme Court in Youngberg went on to specifically raise the question of what is the proper standard for determining whether a state adequately has protected the rights of the mentally retarded. The Court pointed out the Constitution only requires that the courts make certain that professional judgment, in fact, was exercised. It is not appropriate for the courts to specify which of several professionally acceptable choices should have been made. The mentally retarded are entitled to more

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considerate treatment, of course, and conditions of

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confinement better than criminals whose conditions of confinement are designed for punishment. Obviously, the Supreme Court points that out

because we have always recognized in the United States, or at least for a number of years, that individuals who are incarcerated involuntarily for the purpose of punishment give up many rights. So the court points out in Youngberg that individuals in institutions of this nature have rights and that those rights are different from the rights of those people who are involuntarily incarcerated for purposes of punishment.

In Youngberg, the Court also observed, the courts must show deference to the judgment exercised by qualified professionals. By so limiting judicial review of challenges to conditions in state institutions, interference by the federal judiciary with the internal operations of these institutions should be minimized.

The Court noted that the courts should not second-guess the expert administrators on matters on which they are better informed. The Court indicated that for those reasons, the decision, if made by a professional, is presumed valid; liability may be imposed only when the decision by the professional is such a substantial departure from accepted professional judgment, practice or standards

as to demonstrate that the person responsible actually did not base the decision on such a judgment.

Youngherg reminds us that the state has a duty to provide adequate food, shelter, clothing and medical care. These are essential to the care that the state — these are essential elements of the care that the state must provide. The state also has an unquestioned duty to provide reasonable safety for all residents and personnal within the institution. Residents enjoy constitutionally protected interests in the conditions of reasonable care and safety, reasonable nonrestrictive confinement conditions and such training as may be required by these interests.

Ladies and gentlemen, it is these principles that govern the determination made by the Court today.

nuch testimony and documentation which appears to be reconcilable. As a general proposition, it appears that even the defense experts do not seriously question that conditions at Arlington Development Center in 1990 and 1991 failed to comply with minimal requirements established under the Fourteenth Amendment for individuals with mental retardation. In 1990 and 1991, key positions at the institutions were unfilled. Psychiatric and psychological services were virtually nonexistent. Outside consultants were rarely, if ever, used. And staff lacked the training

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or direction to properly feed, train, monitor and care for this population.

Even at the time of his testimony on September 14, 1993, Dr. Jon Scott Bailey, a fellow of the American Psychological Association and professor at Florida State University and a consultant for the State of Tennessee stated that he is now only beginning to see people who are starting to be sensitive to the needs of residents at Arlington Development Center. Dr. Bailey appeared to concede that data collection at Arlington Development Center is really not quite good enough to develop behavior development plans. Dr. Bailey described the work of one of his colleagues, Dr. Riordan as -- in one of the resident cottages at Arlington Development Center indicating that in the Spruce Unit, they are doing much better and that in other areas they are not as good.

Dr. Bailey described the psychology staff as quoted in transit" and acknowledged that since December 1992, some of them have quit and some have been added. He also stated that none of the masters level psychologists have a background in behavior analysis. He also said we have asked a lot of people to change the way they're doing things. They're getting more interested, more involved, morale is improved a little bit on the two units we have been most involved in. Dr. Bailey acknowledged that he is not a

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clinical psychologist and confirmed that he is -- that he did not independently verify any of the data submitted by Arlington Development Center for some of his calculations.

I should also note that Dr. Bailey submitted a document entitled Some Common Characteristics of Severely and Profoundly Retarded Persons, which was marked as Exhibit 309, which on cross examination of Dr. Bailey and on explanation by other witnesses was thoroughly discredited.

Dr. Alexander V. Horwitz, a doctor of psychiatry and consultant for Arlington Development Center had only, as of the month of his testimony, recently been increased from 16 hours of consultation per month to 44 hours of consultation per month at Arlington Development Center. Horwitz, again, an expert for the defendants gave testimony contrary to the testimony of the director of psychology of Arlington Development Center, Dr. Beverly Cox. Dr. Cox had given testimony to the effect that some or many of Arlington residents would prefer to be alone whereas Dr. Horwitz's testimony was that sitting alone, not socializing is a behavioral problem. Dr. Horwitz, of course, is a trained psychiatrist, whereas Dr. Cox has a Ph.D. in education and a masters in guidance. While Dr. Horwitz has been a consultant for Arlington Development Center for over one year, he acknowledged that he has never performed a data collection check and that he would be concerned if he found

that certain patients were not getting behavioral reinforcement.

Dr. Michael J. Levine, a development neuropsychiatrist in the State of Louisiana and medical director for the Office of Citizens with Development Disabilities of the State of Louisiana also testified as an expert for the State of Tennessee. Dr. Levine, more bluntly than Dr. Horwitz stated his candid opinion as the Court understood, that Dr. Cox, the director of psychology at ; Arlington Development Center did not have the level of ! training required. He went on to state the opinion that experts from out of state are fun to have, but you have to grow your own internal expertise. Moreover, in his initial deposition, Dr. Levine stated that Arlington Development Center did not meet common practice in neuropsychiatry and he stated that a good initial evaluation of five to seven pages is essential and normal in Louisiana, but that he saw none of that at Arlington Development Center. He was careful to say that he did not evaluate the quality and quantity of staffing at Arlington Development Center, but noted that he did find things missing in records and found no particular pattern in charts. He admitted that Arlington Development Center did not have data collection under control. Dr. Levine described going to Arlington Development Center's psychiatric program as like going to

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Samoa and asking where is your nuclear reactor. He also compared Arlington Development Center with the research program at the University of California, Los Angeles, indicating that it was like comparing a Cadillac factory, that is UCLA, to an ox cart factory, Arlington Development Center. He stated that he did not see training taking place at mealtime, at the time he gave his deposition, and he also confirmed that he saw very little social skill program development. Dr. Levine criticized the way in which Arlington Development's records are criented, indicating that they are problem-oriented records and that they should have been service-oriented records.

While the State of Tennesse's experts and consultants were very cautious in their testimony regarding psychological and psychiatric services, the experts presented by the United States were unequivocal in their insistence that the services, processes, procedures, medication and treatments provided in this institution fall far below any acceptable standard as to constitute a failure to exercise professional judgment in their entirety.

psychologist and president of the May Institute in Chatham,
Massachusetts, testified both in the
presentation of proof and in rebuttal. Dr. Christian
visited Arlington Development Center on October the 14th and

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15th, 1993. You will recall that we had a break in the presentation of the testimony and he visited it again having previously gone several other times.

He visited the Arlington Development Center, as I indicated, on October the 14th and 15th, 1993 to determine whether psychological services had improved since his previous visits to Arlington. The visit was a surprise visit as authorized by the Court, and Dr. Christian found that most patients were idea and he saw more self-injury than on any previous tour. Because his October visit was a surprise visit, he concluded that the previous visits were staged for my benefit, in his words. He testified that conditions in his October visit were worse than the visit in-July of 1991, his first visit to the facility. He found that the staff was poorly trained, that there was no evidence that the staff was better trained, that the staff-to-patient ratio remained inadequate and that the number of psychologists remain totally inadequate. He found that the Daniel Boone cottage which Had been the subject of work by Dr. Bailey, whom I have previously mentioned, was in October of 1993 in worse shape than many base line units and he observed this -- he observed that this was after the consultants had essentially finished their work at Daniel Boone. He testified that the problems with self-injury, inability of staff to react to situations and inadequate or

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no data collection were, according to Dr. Christian, still in existence during his October visit. Dr. Christian even described his observations of a resident -- in fact, he described his observations of several residents, but he described his observations of Candace T. who had previously been observed self-injuring herself in order to obtain 417.11 reinforcement with orange juice. During his visit in October, she was found sitting in a line of nonambulatory patients facing a wall. It appeared that no one was observing this group of residents and certainly that no one was interacting with them. Ultimately, after waiting some period of time, he determined that these residents had apparently been placed in line facing the wall so that a staff member could sit in an office at a desk and look out the office door to see the patients or the residents lined Middle or a terresidad & up.

pr. Christian found that the blue cards described at some length by Dennis Mozingo in his testimony on behalf of the United States were in Dr. Christian's words just a bell and whistle which was not being properly used to record behavior.

Dr. Christian observed in Daniel Boone 3 at 9 a.m. during his visit that 11 people had still not had breakfast because of the new improved feeding program adopted by Arlington Development Center.

In reconciling the testimony of Dr. Christian, Dr. Bailey, Dr. Horwitz, Dr. Cox, Dr. Szymanski and others, there is no credible testimony that conditions have substantially improved from the period of July, 1991, when it is virtually conceded by the State of Tennessee that psychiatric and psychological services were virtually nonexistent. While it is true that some limited progress may have been made in identifying and analyzing the problem, and in that regard, the State of Tennessee should be commended, the actual delivery of services to the vast majority of Arlington Development residents in need of them, and the development of a system to provide for the delivery, monitoring and sustaining of those services has yet to occur.

The pattern demonstrated by the experiences of Dr. Bailey, Riordan, Mozingo and others, other consultants consulting to provide improved care at Arlington Development Center has been repeated in other areas as well. Thus, while improvements have been planned by Dr. William Hinkle and feeding programs and efforts to implement improvements have been undertaken by Carla Lynn Andreas, the lack of any judgment in implementing that advice has resulted in a failure thus far of the institution to meet any minimal standards.

In a surprise visit authorized by the Court on

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October 1 and 2, 1993, Victoria Therriault observed the same problem as Dr. Christian concerning long delays in residents being allowed to eat.

Additionally, while there may be some improvement in the preparation of actual feeding plans, Nurse Therriault testified that those individuals who were actually feeding residents generally had not been trained on any feeding plans at all or had specifically not been trained on the feeding plan for the resident they were feeding.

Apparently, because it was a surprise visit and not a planned visit, Nurse Therriault was also able to consistently observe inadequate staff-to-resident ratios and failure of staff to interact with residents. She found as many as ten people in the Holly Unit who were completely unsupervised, that is alone. This is significant and was y significant to Nurse Therriault because those individuals, have been identified as individuals at high risk. As she had observed in her earlier visits, in her October visit, she also saw food trays which were given to the wrong. patient - a particular problem since many patients require specialized diets and the consumption of the wrong or wrongly textured food may result in immediate harm or even death. Nurse Therriault also saw, during her October, 1993, visit continued improper nursing cars in connection with the administration of medication, the repositioning of a patient

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by a nurse in which the nurse actually pulled up on a fractured arm, causing the patient to cry out. Once again, Nurse Therriault was able to observe records in which no vital signs had been taken when appropriate and where patients with greater than therapeutic drug levels were experiencing a complication which nursing personnel should have, but did not identify.

Weighing all of the expert testimony in this case, including the testimony of individuals who were consultants or employees of Arlington Development Center, it is clear that the care actually provided to residents at Arlington Development Center falls well below any minimum standard and well below the medical malpractice standard.

It further appears and the Court finds that the care at Arlington Development Center fails to meet the constitutional tests which I told you about earlier as set out by the Supreme Court in Youngberg versus Romeo.

A similar analysis, when applied to the testimony concerning compliance with the Individuals with Disabilities Education Act, reveals that the requirements of that act are not being satisfied. It is clear that in some area -- it is clear that in this area, some progress may be being made and that the consultants in this area have perhaps had the most satisfactory effect.

The evidence from the State of Tennessee itself,

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however, reflects that the principal within the Arlington
Development Center has recently almost been terminated and
that the best teacher, and the teacher who was shown in the
videotape as illustrative of good teaching at Arlington
Development Center has now left Arlington Development
Center.

It is clear from the testimony of the defendants' own expert, Dr. Gene Alvin Vergason, president of Vergason Associates, Inc., that the individual education plans are of questionable adequacy under -- in fact, inadequate under the Act and that Arlington Development Center does not meet the standards for the use of assessment data. Dr. Vergason observed that it was necessary for him to combine the individual habilitation plan and the individual education plan in order to obtain sufficient data to create an adequate IEP. Dr. Vergason concedes that the IEP should have all of the education goals contained in that plan. Dr. Vergason testified that the Arlington Development Center is doing well in placing students in the least restrictive environment and that he has observed improvements in attitude, institutional technique, materials and activities. His testimony was that Arlington Development Center is moving "in the right direction." Dr. Vergason's credibility, however, was placed at issue and in question because his initial opinions were given without the benefit

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of an adequate review. His conclusions, generally, however, are not irreconcilable with the proof submitted by the United States through Dr. Susan Thibadeau, the May Center program director. Dr. Thibadeau pointed out from her three visits to Arlington Development Center, that the individual educational plans, IEP's are inadequate under IDEA standards. Specifically, the goals and objectives are not sufficiently comprehensive and the system is inadequate to measure progress. In fact, that was very, very clearly demonstrated. Dr. Thibadeau gave numerous examples from actual students at Arlington Development Center in |that regard. She also testified that related services are not adequately incorporated for -- into the educational process. For example, the physical therapist interviewed did not even know what an individual education plan was. Yet, with this student population, physical therapy must work closely with education in order to achieve educational objectives since many of those objectives are functional in nature. Reviewing the testimony of Dr. Vergason in conjunction with the testimony of Dr. Thibadeau, the evidence weighs heavily in favor of determination that Arlington Development Center is not in compliance with IDEA.

Now, while I have told you about failure to comply with the Fourteenth Amendment, I am compelled to make one additional observation regarding the danger that Arlington

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1 residents currently face. The Court has indicated that in 2 each of the areas cited by the United States, the United States has carried its burden of proof. But the Court 3 should note specifically that in the medical care area and in the area of direct staff supervision of patients or " 5 residents, conditions at Arlington Development Center pose 6 an immediate danger of irreparable harm, including an active 7 risk of death to patients at Arlington Development Center M. 8 Medical care within the institution, particularly for patients with seizure disorders, is so deviant from any, 10 recognized principles of medical care that any patient 11 suffering prolonged seizures or status epilepticus may be in 12

immediate peril of his life.

standard of care recognizes the administration of intramuscular Valium for status epilepticus and that the only appropriate treatment for status epilepticus involving the use of Valium is IV Valium. Similarly, the failure of direct care staff to directly and properly supervise individuals with known behavior disorders, including eating disorders, has resulted in deaths which were entirely preventable. In fact, during these proceedings one resident of Arlington Development Center, Jane E. died. Jane E. died on Thursday, September 14, 1993 at 8:32 p.m., on the 9th day of the trial of this case. This is evidenced in Trial

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Exhibit 384. The cause of her death, the Court finds, was lack of supervision, complicated by lack of adequate emergency medical treatment.

While the State of Tennessee may -- it may be argued has begun to make improvements or to at least institute processes that might lead to improvements at Arlington Development Center, it does not appear that at this time those improvements have either been sufficiently implemented or continue to be implemented in such a way as to preclude the necessity of injunctive relief.

In analyzing the appropriate relief in this case, the plaintiffs argue that the defendants have demonstrated unwillingness to provide Arlington Development Center residents with constitutional levels of care. The United States further argues that their resistance to taking meaningful, voluntary corrective action is so pronounced as to be deliberate. Plaintiff points to the defendants' refusal to acknowledge the existence of deficiencies from the time of the issuance by the United States of its findings letter in March of 1991. The United States points to the extraordinary step taken by the Tennessee General assembly to repeal state statutes that suggested that the defendants were responsible for the care of mentally retarded persons at Arlington Development Center.

There has been proof in this case, some of which

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has already been referred to, which supports the position taken by the United States. During this case, there has been the late delivery by the State of Tennessee of documents sought in discovery, documents which were detrimental to the case presented by the State of Tennessee. It could be argued that there has been an effort, as demonstrated by Exhibit 414, by Arlington Development Center to misrepresent the nature of these proceedings and to frighten the families and friends of residents at Arlington Development Center.

There has been testimony by former employees of Arlington Development Center of an atmosphere of intimidation. One doctor in his letter of resignation addressed to Dr. Thomas McLemore of December 10, 1990, stated I have never before worked in a climate such as exists at Arlington Development Center, the leadership is poor and one has difficulty in justifying some of the medical situations that seem to have to be tolerated because of administrative influence. It seems to me to be a lack of genuine concern by some of the administrative staff for the residents who live here and especially for the employees who are charged with their care. Sincerely yours, George P. Jones M. D. That is Exhibit 376.

Two highly sought after employees in psychology left Arlington Development Center when their efforts to

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compile and report to the administration a list of suspected physical and verbal abuse by direct care staff of Arlington Development Center were detected. The supervisor, Vickie Thompson and her supervisor, Assistant Superintendent Robinson, upon learning of the list demanded a copy and then another Arlington supervisory employee, Mr. Durr, gave copies of that list to the employees who were suspected of possible abuse, either physical or verbal. Two employees, Rebecca Palmer and Sherry Wilson, found their jobs made impossible, understandably, because of the actions of the administrator's intent on protect possible abusers as opposed to protecting and disciplining individuals for that offense. In fact, Ms. Palmer was reprimanded for her action. No investigation was conducted regarding the employees who were identified as possible abusers. And I'm not referring to some perfunctory review, I will talk about some of those later, but no meaningful investigation was conducted.

Ms. Wilson and Ms. Palmer both testified in these proceedings. Ms. Wilson has a masters in special education and now works at Open Arms, a group home in the Frayser area of Memphis. Ms. Wilson testified regarding a lack of general care, a lack of interaction and a lack of teaching at the institution. She observed poor feeding and bathing practices and observed on occasion five or six females in

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line maked in the bathroom. Vickie Thompson, the immediate supervisor told Ms. Wilson when Ms. Wilson inquired about the lack of care that "I give staff rest time" between Medicaid reviews and Department of Justice inspections.

Rebecca Palmer also testified in this case. She has a bachelors degree in psychology and is now a team leader at Southern Oklahoma Resource Center. She took a position at Arlington Development Center in January, 1991 and found the atmosphere negative and intimidating. She observed a lack of affection for residents, the use of harsh voice tones and a severe lack of training. The staff which was charged with supervising residents spent time watching television, and Mr. Durr, as had Mrs. Thompson, gave the excuse that "we work hard during surveys, therefore, we don't work as hard at other times."

Ms. Palmer observed that the residents were not treated with respect and that there was evidence of physical abuse, but as noted above, her efforts to initiate an investigation in that regard only resulted in her receiving a reprimand and no meaningful investigation being conducted.

Ms. Palmer's husband, Roland Palmer, also worked at Arlington Development Center for the period January 11, 1991 through June 3, 1991. He is also now located in Oklahoma. But while at Arlington Development Center, he was the director of psychology. Vickie Thompson was his

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supervisor. When he arrived, he found a virtual absence of psychological services.

It is perhaps instructive to observe what the superintendent of Arlington Development Center wrote to the Commissioner of Mental Health and Mental Retardation on January 7, 1991, regarding Mr. Palmer. She wrote as follows in advocating his retention by the institution: We cannot afford to lose this most qualified -- the most qualified candidate recruited since May, 1989, when the position was vacated. Further, this request is justified, that was the request to deviate so they could employ Mr. Palmer or Dr. Palmer. Further, this request is justified because of our critical need to have the required doctoral expertise as head of a service component impacting all individuals served at the facility. The psychological director -- excuse me, the psychology director is responsible for the overall development and implementation of facility-wide behavioral management strategies. It is the effectiveness of those strategies that allows the accomplishment of all other habilitative efforts. For four and a half years, the continued absence of a psychological director has placed us in a vulnerable position in maintaining certification and accreditation. Considering our present Department of Justice investigation of the quality of our services, our time is running out, we must have a psychology director.

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She went on to say Dr. Palmer has the directly related experience to meet our needs and is the only applicant having this experience to present reasonable salary expectations. Dr. Palmer has a total of four years, one month professional psychologist experience. Two years and two months of this experience was obtained at a facility under the same regulations as we must operate. He has a Ph.D. and masters degree in psychology, both with a concentration in mental retardation. That letter was sent to Commissioner Taylor from Mona Reeves-Winfrey dated January 7, 1991, and is Exhibit 268 in this case.

have indicated, he found staff with little professional training. He cited a number of examples, including that of a patient whose first name is Philip who had a behavioral disorder in which he struck the corner of tables with his head. This was a serious condition which Dr. Palmer immediately recognized. In fact, Dr. Palmer personally bought a helmet and trained staff regarding the use of the helmet in order to reduce the personal injury to Philip. Ironically, Thompson and Riddle, employees at Arlington Development Center, attempted to oppose the use of the helmet, both displaying a lack of knowledge regarding regulations concerning restraint of which this helmet was not. Palmer made recommendations regarding obtaining

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psychiatric services, including the consultative services of a psychiatrist. He routinely found inadequate staffing, that is one staff person to as many as 16 residents at Arlington, and routinely found staff watching television. He found poor and disruptive attitudes by the staff. When given the task of reviewing the Department of Justice findings letter which has been marked as an exhibit in this case, Dr. Palmer's review was unsatisfactory to Arlington Development Center; that is, it reported that the Department of Justice was correct, and it appeared to Dr. Palmer that the superintendent at that time concurred in his findings. But as you know, the conditions regarding the continued employment of Ms. Palmer, and as you may not know, the frustrations of Dr. Palmer in attempting to perform his duties at Arlington Development Center led to their leaving Arlington Development Center. Of course, Rebecca Palmer, as you know, left Arlington Development Center because conditions had been made impossible and neither of them was allowed to exercise their professional judgment at the institution.

This attitude of obstruction within the institution was dramatically demonstrated in an incident which occurred on December 11, 1992, which is reflected in Exhibits 275 and 275A in this record.

On December 11, 1992, shortly after noon,

Lieutenant Robert Yoakum of the Tennessee Highway Patrol received a call from the state department, that is from the police department in Brownsville, Tennessee. The call was that two state vans had stopped at a store and the drivers had purchased one quart of beer each and then proceeded toward Brownsville on Highway 19. The vans were loaded with residents from Arlington Development Center. The vans were stopped by Trooper Joe Crook and Officer Mark Williams of the Haywood County Sheriff's Department.

Trooper Cook or Crook detected an odor of alcohol from each driver's breath. One of the drivers was Larry Williams, an employee of Arlington Development Center, who stated to Lieutenant Yoakum that both he and Cornell Willison had stopped at a store in Lauderdale County and had purchased a quart of beer each. Willison, the other driver who was also from Arlington Development Center, confirmed that they had both drunk a quart of beer each.

Lieutenant Yoakum then called Mona Reeves-Winfrey, the superintendent of Arlington Development Center, and reported what had happened. He reported that the drivers — he reported the driver's condition and he further reported that each driver stated he knew the seriousness of his actions and that they had made an error in judgment.

The notes of the call made by Ms. Winfrey at the time of her conversation with Lieutenant Yoakum state

"obviously, blown out of proportion." When the employees returned, they were not placed on suspension, but an investigation was conducted by June Stewart with a report to Edna Robinson. June Stewart, despite the admission of these two individuals, found that this was simply a case of misidentification and that the two Arlington employees had not purchased any beer at all. The report concluded on December 11, they were notified that no action was being taken in this matter and that they were to return to work on their next scheduled work day of December 12, 1992. See Trial Exhibit 275A for a full statement of the events.

Ms. Reeves-Winfrey wrote the letter to the two employees confirming that no -- "no action is deemed necessary on the part of Arlington Development Center."

This was in spite of the fact that Ms. Reeves-Winfrey had talked directly with Lieutenant Yoakum and that she knew that there was no misidentification as reported by June Stewart in her report.

Ms. Stewart's report was a hastily done document with no inquiry to the State of Tennessee, with no investigation with Lieutenant Yoakum, obtained no documentation that was available readily from the State of Tennessee. Ms. June Stewart's report was consistent with the manner of doing business at Arlington Development Center.

In this case, there has been testimony regarding doing things the Arlington way. The Arlington way, as described by Dr. Palmer and Rebecca Palmer and Ms. Wilson and as reflected in the action of Arlington Development Center in the incident of December 11, 1992, and throughout its conduct in this case, is a system or policy under which, the convenience and job security of employees is,

consistently placed above the constitutional rights of

g residents of Arlington Development Center.

of injuries which were the subject of extensive testimony in this case. It is reflected in the conduct — in the conducted tours and the lack of services when third parties or inspectors are not present. It is reflected in the higher than normal mortality rate, the higher than normal injury rate, the failure to effectuate any meaningful behavior modification programs for residents in need of that training. It is reflected by the fact that there is very little staff turnover and that there are very few, as evidenced by the testimony of the superintendent, investigations of abuse, much less any discipline for resident abuse.

It is reflected in the testimony of the parents.

In this case, a number of parents testified, and I don't disregard the testimony of those parents who hope for the

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best at Arlington Development Center and I'm thankful that 1 not every parent has had a terrible experience there with a 2 devastating result, but the testimony that is persuasive 3 from the parents in this case was the testimony given by 4 5 Carolyn Tucker whose daughter was admitted to Arlington Development Center, a happy, higher functioning individual 6 at the institution who, because of a failure to provide 7 proper treatment, and I'm not talking about a failure of 8 judgment, I'm talking about a failure of any remotely correct medical judgment at all is now unable to function 10 11 Those events, I'm sure for those of you were who were here and heard the testimony, were particularly disturbing 12 because Carolyn Tucker was on the phone, in fact, telling 13 Dr. Herring the correct procedure for cause -- for allowing 14 her daughter to come out of status epilepticus. Dr. 15 Herring, when the seizure began and, in fact, Stevelyn 16 Tucker had an aura and knew the seizure was to begin because 17 that was how her seizures manifested themselves. Dr. 18 Herring gave her Valium IM, that is intramuscularly. 19 testimony was simply overwhelming in the case, as I have 20 previously indicated, that that is not effective in these 21 22 circumstances. Most sadly, Carolyn Tucker was on the phone trying to locate her daughter whom she spoke to regularly 23 most every evening. At first, there was some confusion 24 about where she was, and ultimately she was able to talk to

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some of the medical personnel. She had told all of the medical personnel when her daughter was admitted in March of 1991 that when these events occurred, she had in the past successfully been treated with Valium intravenously. also had told them that she had very severe seizures. the phone that night, she told Dr. Herring they had to start Valium intravenously. That is, of course, the prescribed method of treatment. But the seizure continued for three or four hours. Dr. Herring did not start the proper procedure. Ultimately, Stevelyn Tucker was transported to Lebonheur Hospital where, of course, she lingered close to death and now one of the highest functioning individuals at that institution, a person who could speak, a person who could lead a close to normal life for someone in that circumstance, a person who had wanted to go to Arlington so she could be with people like herself because it was hard going to school in middle Tennessee and this was a better institution for her, that person now is deprived of any chance whatsoever of fulfilling those goals. It's a tragic thing that happened that day, but it was the Arlington way because Dr. Herring was not disciplined. In the mortality review Dr. Herring was not sanctioned and he's still there at Arlington Development Center.

Jimmie Davis talked about her sister Bobbie. I brought the photographs of Ms. -- of her sister here,

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Barbara S. I'm not going to show you those photographs because she has got terrible bruising, terrible bruising on the front of her body, black eyes. When she went to Arlington, that wasn't the circumstance. The superintendent when confronted with the evidence said she couldn't have done this to herself, and the Court agrees, but the investigation blamed it on the resident, a common phenomenon at Arlington. Of course, the residents have trouble with credibility because they are there because of their mental or physical disabilities. No effective investigation was conducted.

Peggy Moore testified regarding her brother Mac.

Mrs. Moore's mother is now 74 years old and she took care of

Mac for approximately 40 years of his life. Mac was finally

placed at Arlington. He was a large individual, apparently

very gregarious, sat at the table, enjoyed eating with the

family. The family noted that he ate too fast, so they

would say, "Mac, don't eat so fast," or "Mac, slow down,

it's not going to go away." He would respond to that.

Finally, because of his mother's advanced age and because of

his disabilities, he was placed at Arlington. When he went

to Arlington, he weighed about 230 pounds. He was a large

person. He was also a very tall person. Arlington, of

course, put him on a diet to where eventually he got down to

140. I think the diet just continued, nobody really

monitored it that much. It was very inconvenient to have a large patient that they couldn't handle very well, although Mac could respond to verbal commands, but anyway, he was — his weight was greatly reduced. He ultimately died as a result of his eating disorder. Sheryl McCollum testified regarding her son Eric. There was other testimony about Eric in the record. Eric has two dislocated hips, but apparently that wasn't noted for some period of time at Arlington. Mrs. McCollum was understandably upset when she went on a recent visit to him because she found him soaked in urine. I\* was not uncommon for people who made observations at Arlington to find situations in which patients had not been cleaned up, and on occasion, apparently Arlington personnel would say, "If we had known you were coming, we would have cleaned him or her up."

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Sam Nuckolls testified in this case regarding his son. His son had severe disabilities, but had lived at home and had been taught to help -- considerable amount of self-help. He had been taught to feed himself with a spoon. He had been taught to hold the cup and drink water from a straw. He had been taught to stand and they had worked hard so he could be an active and bright young man despite his disabilities. Mr. Nuckolls determined that it was appropriate for his son to be placed at Arlington. I think it is fair to say that Arlington makes a good superficial

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presentation and that most individuals would expect that the institution could provide adequate care. His son was placed at Arlington and regressed greatly. He lost his ability to hold a cup or do those other things that he had been taught The expert testimony establishes that in this case, to do. individuals have to be trained repeatedly. They can't simply remember from long periods of time how to do a function. And if they're not consistently helped and reminded, if they don't use that function regularly, they will lose that part of their life which has been enriched. That happened with Mr. Nuckolls' son. An interesting thing also happened, they -- Mr. Nuckolls, of course, as with all parents who is concerned about the health and welfare of his child, they wanted to strengthen his leg muscles and they bought a prone stander that allows the individual to be placed in the standing position. It improves their muscle It assists them to the degree that they can to avoid regression and also hopefully to have some actual improvement over long periods of time.

After awhile, he noticed that the leg stander seemed to always be in the same place when they came to visit his son. So he simply put something on the stander so he could see if anybody moved it or used it. And when they came back later, not immediately later, but some days later as you or I might now suspect, it had not been used. That

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device, which should be used on a regular basis, which physical therapy would require its use, was not used at all.

regarding her daughter Heather. Heather, when she went to Arlington was able to ride a big wheel. She could walk and run and was a happy, bright child. She could swim. In fact, during that part of the testimony, or some part of the testimony, I asked about the pool at Arlington because I knew that they had a pool, but it turned out that it doesn't have any water in it and hasn't for a number of years. But anyway, she went to the -- she went to Arlington because her mother at the time could not continue to provide the care needed and they had a number of children. Her mother since has gone on to become, it's my recollection, a nurse, and is now, I believe, at St. Jude Hospital, but -- at one of the hospitals here in Memphis.

had some surgery which considerably improved her condition.
But the reason that her daughter didn't have that surgery earlier, the reason that her daughter didn't have that surgery at Arlington — and let me say this about her situation, it was clear from the record that her daughter's condition at Arlington as of the condition of other children that I have described, deteriorated at Arlington. Now, we all understand that there may be some deterioration with

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some of this patient population, but these individuals suffered deterioration which was not because of the natural progression of the condition, it was the result of failure to provide appropriate care, a failure to provide physical therapy on a regular and consistent basis, a failure to provide any program which would allow them to continue or have some reasonable hope of continuing to have those few things in life which made life enjoyable or pleasant. didn't her daughter have the surgery while she was at Arlington? Why did she have it later? She didn't have that surgery because the doctor who recommended surgery to correct strictures that had occurred because of the fact that her child had been placed in a wheelchair and not been allowed to ambulate as she should have been allowed to ambulate, because the doctor told her, and it was part of the record in this case in Exhibit 202, and at least Arlington was on notice of this, even if it wasn't a major factor, but the doctor told her that Arlington couldn't provide appropriate follow-up care. It was because of the poor quality of physical therapy at Arlington Development That's consistent with all of the testimony Center. regarding physical therapy at Arlington Development Center.

All of these recent examples that I have given to you are examples of the Arlington way. A system designed or a system that follows a policy of convenience for employees,

of casting the blame on a resident where there might be some. fault of an employee, a failure to investigate because there is a policy of virtually no discipline of employees at Arlington Development Center in most cases.

A defense witness in this case, Dr. Philip Ziring, chairman of the Department of Pediatric at Chicago Medical School testified about the difficulty of changing an institutional culture. Dr. Ziring had been at Willowbrook, a very large institution in the State of New York, which, according to Dr. Ziring, was the institution, and the case that resulted in the enactment of CRIPA. Arlington Development Center has the same problems that Dr. Ziring identified at Willowbrook.

There are, of course, a number of specific actions which may be appropriate for a remedial order in this case. It is, however, the pervasive policy of elevating employee rights over the civil rights of residents that underlies the violations of rights in this case.

The Court will enter a very brief injunction, in essence, a preliminary injunction in this case to deal with the immediate threat to human life at Arlington Development Center. That order will be entered this afternoon and will be quite brief.

The Court will also enter a broader injunction after a 15-day opportunity for the State of Tennesses to

Comment on the proposed injunctive order submitted by the United States in this case. The Court finds that the injunctive order submitted by the United States generally covers those areas appropriate for relief in this case.

Additionally, the Court will file additional findings of fact in this case to supplement the oral findings of the Court which were made here today. Finally, the Court will require the State of Tennessee, that is the Commissioner in this case, to submit a plan to remedy the violations of constitutional rights and the deprivation of educational opportunities found to exist in this case. That plan, after consultation with the United States, should less submitted by no later than Friday, January 21, 1994 at 5:00 p.m.

Ladies and gentlemen, that concludes these proceedings for today.

MRS. BOOKER: All rise, please. This Court is in recess until 2:00 o'clock.

## CERTIFICATE

I, BRENDA PARKER, do hereby certify that the foregoing 47 pages are, to the best of my knowledge, skill and ability, a true and accurate transcript from my stenotype notes of the opinion of the Court on November 22, 1993, in the matter of:

United States of America vs.

State of Tennessee, et al.

Dated this 6th day of December, 1993.

BRENDA PARKER
Official Court Reporter
United States District Court
Western District of Tennesses

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